

Why OT Security is Critical for the Energy Industry

OTORIO enables a more confident and connected energy and oil & gas future. Our OT security platform delivers automated, context-aware industrial OT security risk management for safer and more efficient operations.



The Importance of OT Protection for Energy Companies

OT cyber security risks in the energy, oil and gas industry are everpresent, with each threat potentially affecting millions of people around the world.

While there has been an increase in industry regulation, there is a long way to go, and this leaves many companies open to attack.

There is also still a significant divide between IT-OT-IIoT posture within the energy, oil & gas industries as old infrastructure and machinery digitize to catch up and better connect with advanced IT.

OTORIO works globally with energy, oil and gas companies and understands the scale of digitizing the industry and implementing a holistic OT security strategy. It is critical for organizations to protect everything they operate across the entire operational environment, bringing IT and OT together to proactively ensure true operational resilience.

OTORIO empowers operations personnel, IT security teams, and CISOs to work together effectively to ensure resilient operations and business continuity.

- In 2022, over 60% of IT intrusions impacted OT systems.<sup>1</sup>
- How many could have, should have, been prevented?
- 67% of OT security professionals are more concerned about ransomware than other intrusions.<sup>2</sup>

# **Energy Industry Overview**

The top 5 leaders in the global energy market have a \$3 trillion market cap.<sup>3</sup> Some of the most important commodities in the world depend on oil and gas.

Who relies on Oil & Gas	Products and services
Industrial manufacturers	Chemicals, medical (drugs & medical supplies), auto plants, food & beverage
Critical infrastructure	Electricity, water treatment, transit (air/railroad/shipping)
Consumers	Cars, packaged food, clothes, consumer products (TVs, electronics, homes)
Businesses	Computers, furniture, electronics, offices, commercial, retail, entertainment
Governments	Offices, emergency services (police/fire/public transit), schools, playgrounds

40% share of US electricity is from power plants that reply on natural gas.6



# How Energy Companies Are Targeted for Attack



**Phishing**Colonial pipeline<sup>7</sup>



**Malware** 2017 Triton attack<sup>8</sup>



**Ransomware** Colonial pipeline<sup>7</sup>



**Device vulnerabilities** 2017 Triton attack<sup>8</sup>



Network vulnerabilities IIoT wireless networks<sup>9</sup>



Espionage Nation-states<sup>9</sup>, competitors<sup>9</sup>, ransomware gangs



**Internal threats** Colonial Pipeline<sup>7</sup>



Third-party providers' security gaps<sup>10</sup>

# **Colonial Pipeline**

The Colonial Pipeline ransomware attack in May 2021 is a stark reminder of how malicious threat actors can exploit cyber security gaps and vulnerabilities to harm energy and oil and gas operational environments. After its IT systems were breached by cyber criminals, the company halted production, distribution operations, and deliveries for five days until it paid millions in ransomware, restored its affected systems, and got operations up and running again.<sup>7</sup>

## Wind-Energy cyber attacks

Three Germany-based wind-energy companies were victims of cyber attacks shortly after Russia invaded Ukraine.<sup>11</sup>

# **Who Conducts Oil & Gas Cyber Attacks?**



## **Nation-states**

## **Motivation:**

- Geopolitics<sup>12,13</sup>
- Espionage
- Economic damage
- Harm government, civilians, and industry



# Advanced Persistent Threat (APT) Actors

#### **Motivation:**

- **Financial**<sup>14,15</sup> (ransomware, extortion, blackmail
- Data theft14
- Terrorism<sup>16</sup>
- 'Hired guns' acting for nation-states<sup>17</sup>



# EmployeesCurrent & Former

## **Motivation:**

- Lack of knowledge
- Grievances
- Espionage
- Financial gain



## **Hacktivists**

#### **Motivation:**

- Political protest<sup>15,18</sup>
- Social protest<sup>18</sup>
- Economic grievances<sup>15,18</sup>

The U.S. is currently the world's top producer of oil and natural gas energy, according to the Council on Foreign Relations.<sup>19</sup> America surpassed Saudi Arabia's oil production in 2018, and overtook Russia's natural gas production in 2011.<sup>20</sup> When Russia invaded Ukraine in 2022, the U.S. became the world's largest exporter of liquid natural gas (LNG).<sup>20</sup>

# **Key OT Security issues for the Energy Industry**

Energy companies, especially oil and gas, face OT security risks that can impact operations and result in downtime that affects supply chains:



## Visibility

Real-time visibility of asset inventories and processes is increasingly complex. It is vital to understand operational context, including the asset's role and impact on the environment.



## **Excessive noise and alert fatigue**

Many OT security tools generate high volumes of low-priority and irrelevant risk alerts that creating a flood of noise and alert fatigue for security professionals.



## **Safety**

Worker and operational safety are critical issues that impact employees, uptime, regulatory compliance, insurance qualification, and more.



## **Cyber insurance**

The high level of potential cyber risks and consequences means that oil and gas companies find it difficult to obtain cyber insurance. To qualify, they must rigorously quantify and assess risk, and maintain regulatory compliance at all times.



Maximizing availability and operational continuity<sup>21</sup> by preventing interruptions and downtime that impact

- Supply chains and deliveries
- Revenue loss



# **Eliminating Real-World Alert Fatigue at an Oil** Refinery

A U.S. oil and petrochemical refinery with geographically-dispersed assets invested in OT cyber security solutions, but its security team experienced alert fatigue from them due to a high volume of false-positive security notifications. The flood of security alerts and an inability to accurately prioritize them was a major challenge that needed to be solved.

OTORIO's OT security platform transformed the way data sources were presented to show only legitimate, relevant, and high-priority alerts that impact operations and business (e.g., 76 highpriority alerts out of 27,000+ events).

#### Raw asset information

PLCs, RTUs, Sensors

#### Security systems EDR. Firewall. NAC.

AD SRA

#### **Industrial solutions** OPC, DCS, Historian

### Logs

Windows event logs, Servers, HMI

#### **Network monitoring** IDS, Traffic, Netflow

Excluding Ghost

- assets

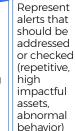
(a) 27.000+

- External Multicast
- Broadcast



Turn data source leaitimate alerts into indicators (non-working hours. leaitimate tasks got

verified, etc.)





Correlate insiahts based on indicators and alerts (pattern based analysis. defined insights, etc.)

- Improved MTTD (Mean Time To Detect)
- **Improved** MTTR (Mean Time To Response) with automated mitigation steps
- OT contextbased prioritization

Read the case study to see how OTORIO's OT security platform helped the oil refinery eliminate alert fatique.

# **Partner and Client Testimonial**

OTORIO has extensive global OT industrial-native cybersecurity experience working with energy companies, critical infrastructure operators, and industrial manufacturers

We proudly enable a confident and betterconnected energy future via automated, context-aware cyber risk management for safer, more efficient operations. Our energy clients are diverse; they include oil and gas, electric power, hydroelectric power, solar power, wind power, mining, and other companies. Before being introduced to OTORIO's solution, it was hard to detect real security threats due to the high volume of false-positive security alerts created by our existing IDS solutions. OTORIO's OT security platform managed to present only relevant alerts, reducing alert noise so that the security team can focus and prioritize efforts where they are most needed.

OT Manager,

U.S.-based energy and refining company

# **Achieve Operational Resilience with OTORIO**

OTORIO's OT security platform efficiently enhances the security posture of energy operational environments, including oil and gas downstream and midstream settings.



Empowers
the proactive
identification,
management,
and mitigation of
risks that impact
physical operations,
supply chains, and
revenue



Equips IT and
OT teams with
clear, practical
mitigation
playbooks and
expert-defined
guidance for
oil and gas OT
environments



Orchestrates data from cross-domain sources to provide consolidated visibility of the entire OT network and enhance the security posture



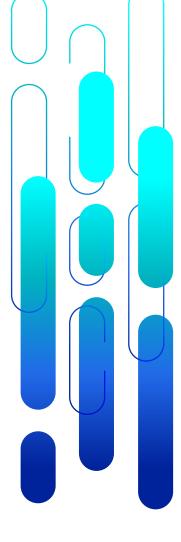
Contextualized
risk prioritization
identifies the
most important
risks first to
ensure operational
processes remain
safe and efficient



Prevent downtime and financial losses via proactive risk management to ensure your operational environment is ransomware-ready

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# **About Us**

OTORIO pioneered an industrial-native OT security platform that enables our customers to achieve an integrated, holistic security strategy for industrial control systems (ICS) and cyber-physical systems (CPS).

Together with our partners, we empower operational security practitioners to proactively manage cyber risks and ensure resilient operations. OTORIO's platform provides automated and consolidated visibility of your entire operational network, enables you to take control of your security posture, eliminate critical risks, and deliver immediate business value across your organization.

Our global team brings the extensive mission-critical experience of top nation-state cyber security experts combined with deep operational and industrial domain expertise.

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